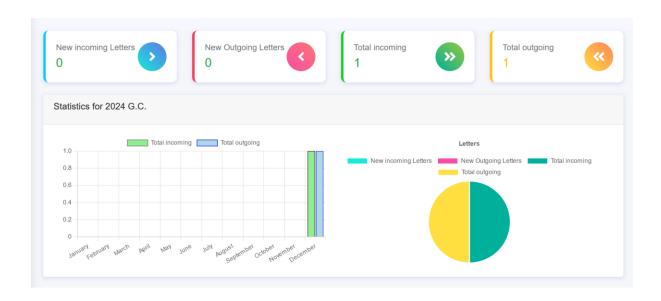
# Letter Management and Archival System Manual



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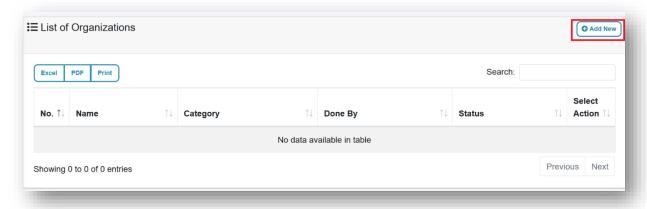
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## 1. Create organization

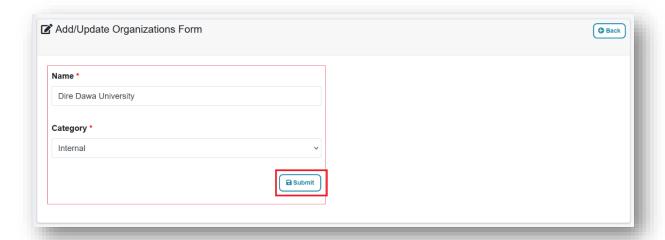
i. Click on *Organizations* from the left side menu bar



ii. You will get all lists of organizations (if you have created before). Then, click on *Add New* from right top of corner

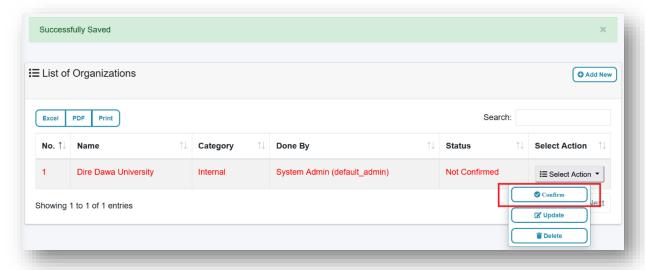


iii. The registration form will be displayed as follows. Give *name* of the organization and select *category* (internal) and click Submit button.



iv. Then, the system will direct you to the lists of created organizations. The newly created one will be displayed in *red color* which means the organization is created but *not approved*. So, click on the *Confirm Button* to approve, *Update Button* to change name and *Delete Button* to remove.

NB. This will create record office automatically.

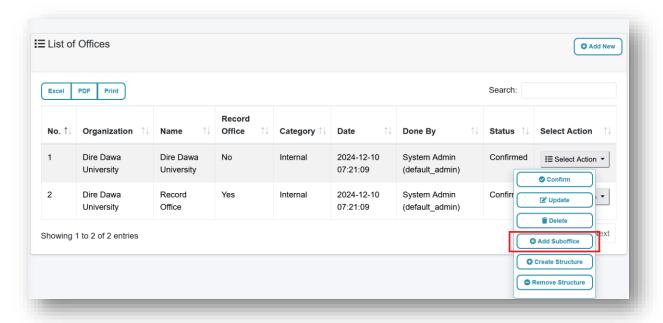


#### 2. Create Structure

i. Click on Offices from the left side menu bar



ii. You will get all lists of offices (if you have created before). Then, click on *Add Suboffice* from drop list of Select Action at the right of the office name.

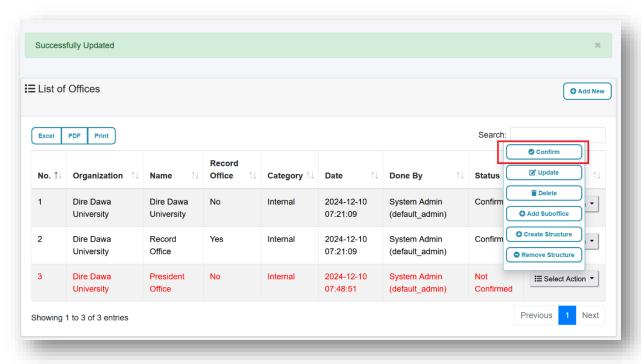


iii. The registration form will be displayed as follows.

Give *name* of the office and select *No* if the office is NOT Record Office or *Yes* if the office is Record Office and click Submit button.



Then, the system will direct you to the lists of created offices. The newly created one will be displayed in *red color* which means the office is created but *not approved*. So, click on the *Confirm Button* to approve, *Update Button* to change name and *Delete Button* to remove.

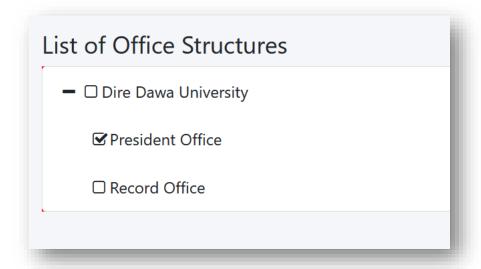


## 3. View the Created Structure

i. Click on Office Structures from the left side menu bar

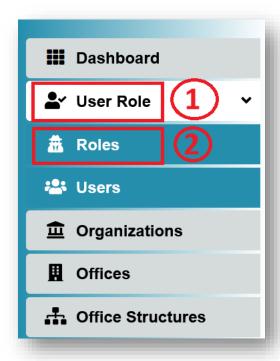


ii. Then you will get the created structure.



#### 4. Create Roles

i. Click on *User Role* from the left side menu bar and Select click on *Roles* Button

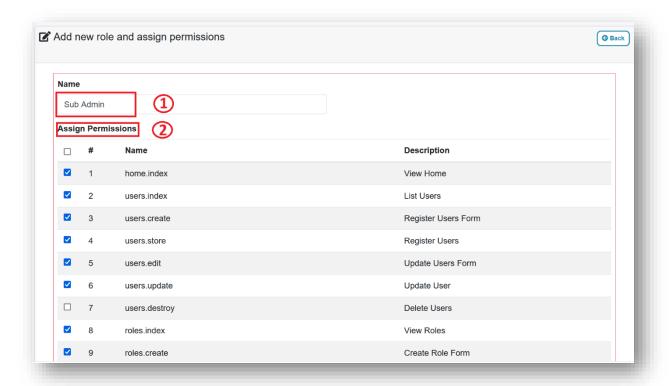


ii. You will get all lists of roles (if you have created before). Then, click on *Add New* from right top of corner

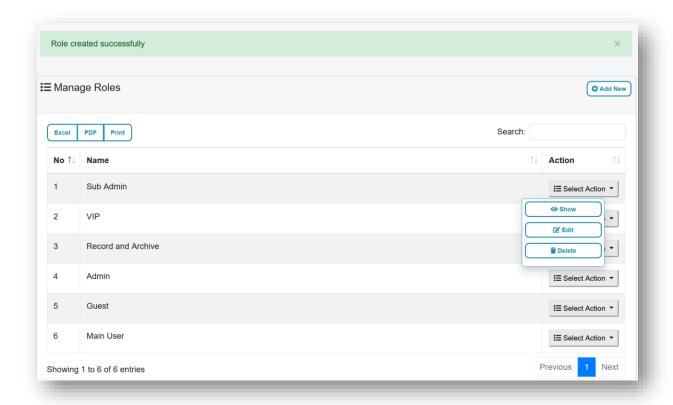


iii. The registration form will be displayed as follows.

Give *name* of the *Role* and assign *Permissions* for the it and click *Submit* button found at the *Right Bottom* of the permission lists.

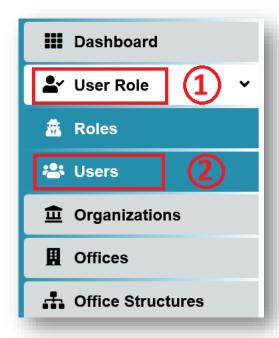


Then, the system will direct you to the lists of created roles. The newly created one will be displayed on the first row. You can view detail of the permissions by clicking on *Show*, edit the role by clicking on *Update Button* and *Delete Button* to remove.

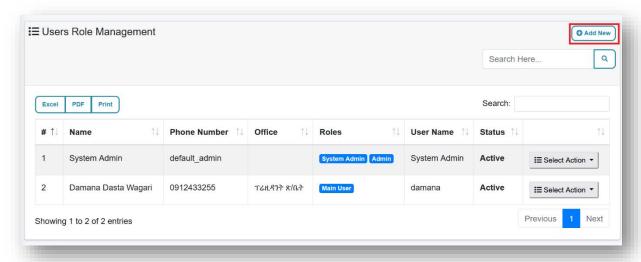


## 5. Create User's Account

i. Click on *User Role* from the left side menu bar and Select click on *Users* Button



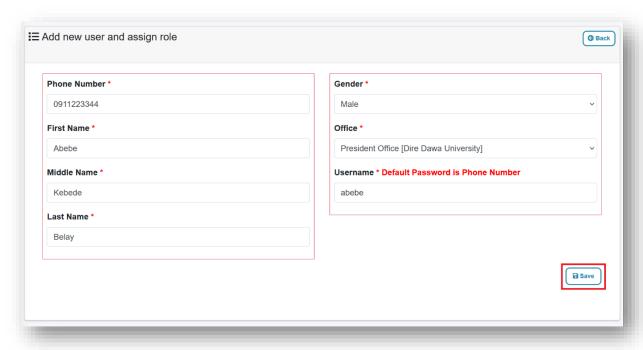
ii. You will get all lists of users' account (if you have created before). Then, click on *Add New* from right top of corner



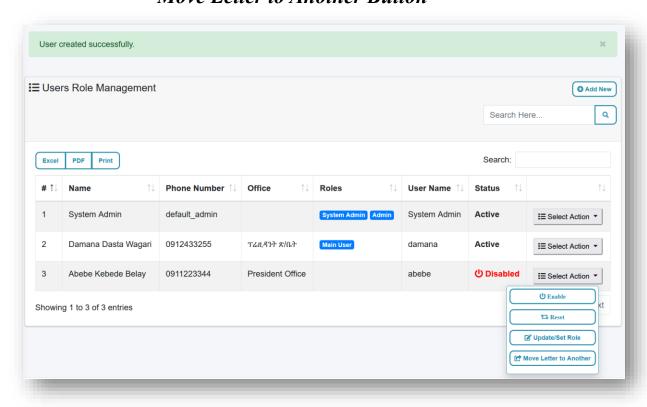
iii. The registration form will be displayed as follows.

Fill all fields; *Phone Number, First Name, Middle Name, Last Name, Gender, Office and Username* of the *User* and click *Save* Button.

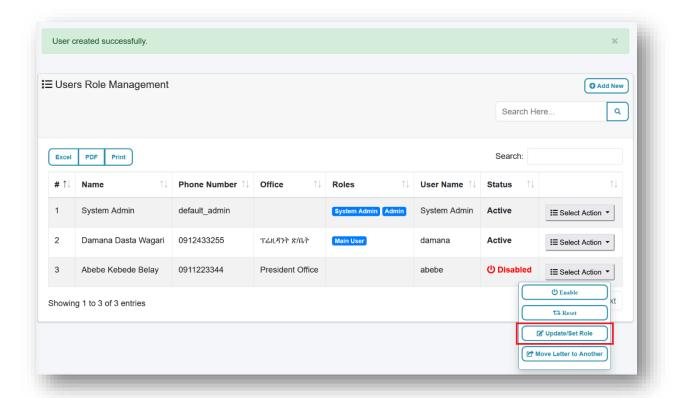
NB. Default password of the user will be the Phone Number.



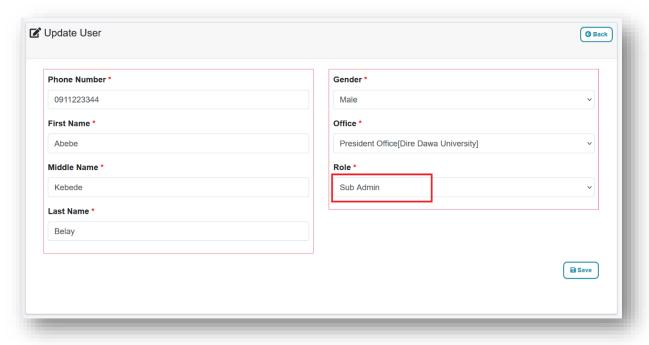
- iv. Then, the system will direct you to the lists of created users' account. The newly created one will be displayed on the last row. By default, the account is **Disabled**.
  - You can enable the account by clicking on *Enable*
  - Reset his/her password to *default (Phone Number)* by clicking on *Reset Button*
  - Assign or update user's role, office and other detail by clicking on *Update/Set Role Button*
  - If the user changes his/her office move all letters from his/ her account to another user by clicking on *Move Letter to Another Button*



## v. Update/Set Role

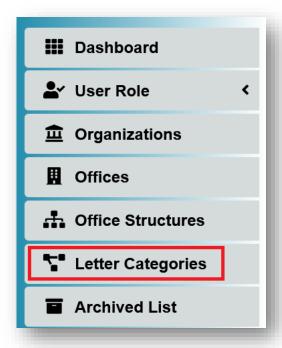


vi. The registration form will be displayed as follows. Select *Role* of the *User* and click *Save* Button.

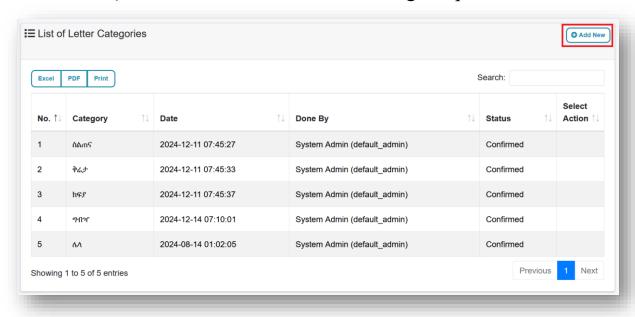


### 6. Create Letter Category

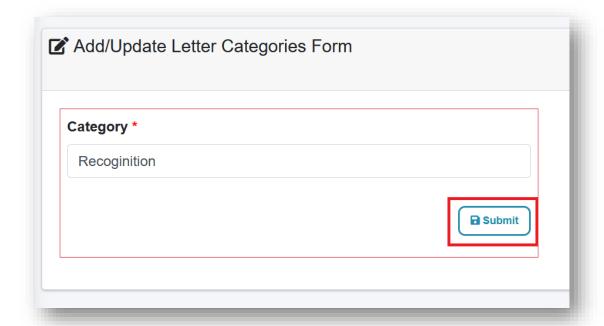
i. Click on Letter Categories from the left side menu bar



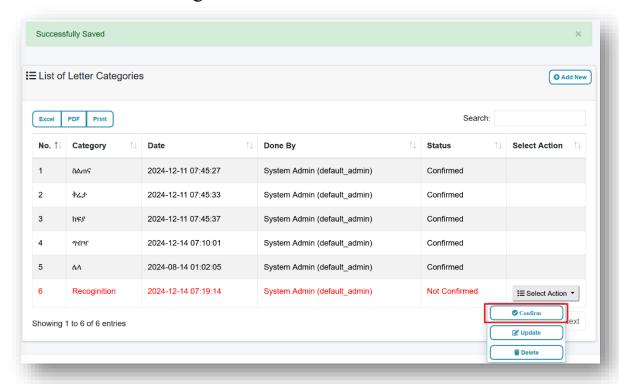
ii. You will get all lists of letter categories (if you have created before). Then, click on *Add New* from right top of corner



iii. The registration form will be displayed as follows. Fill *Category* field and click *Save* Button.

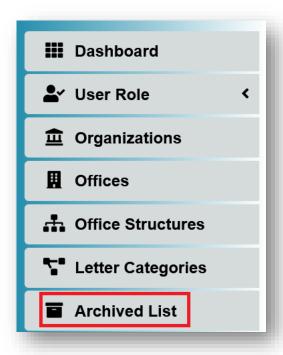


iv. Then, the system will direct you to the lists of created categories. The newly created one will be displayed in *red color* which means the letter category is created but *not approved*. So, click on the *Confirm Button* to approve, *Update Button* to change name and *Delete Button* to remove.

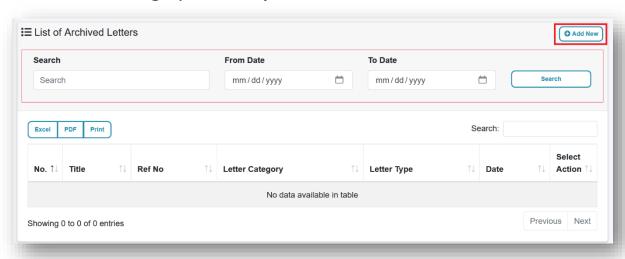


## 7. Archiving Letter

i. Click on Archived List from the left side menu bar

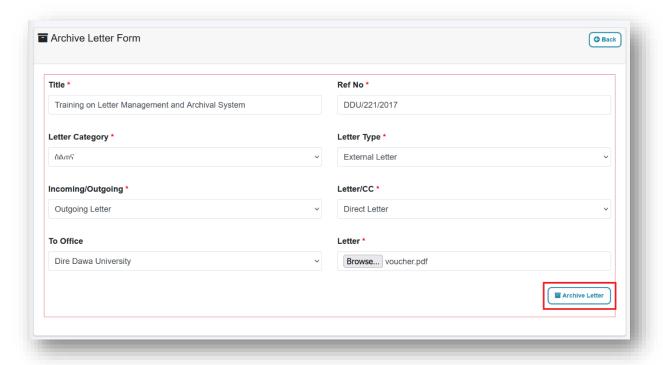


- ii. You will get all lists of previously archived letters (if you have created before). Then, click on *Add New* from right top of corner.
  - NB: You can search previously archived letters by letter category, letter reference number, title and date

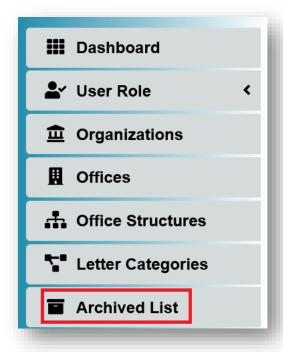


iii. The letter archival form will be displayed as follows.

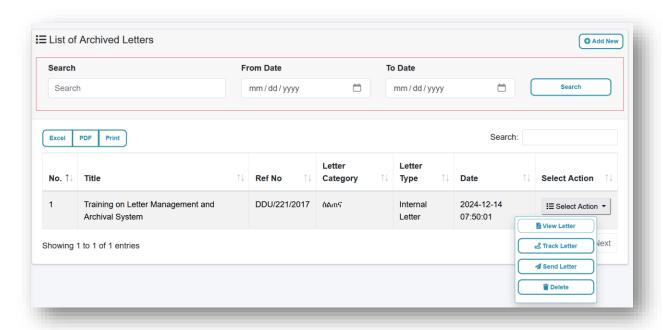
Fill Title, Ref No, Select Letter Category, Select Letter Type (Internal or External), Select Incoming/Outgoing, Select Direct/ CC Letter, Select Office and Browse the Scanned Letter and click **Archive Letter** Button.



iv. If you want to get lists of archived letters, lick on *Archived List* from the left side menu bar



- v. You will get all lists of archived letters.
  - You can view the scanned and archived letter by clicking on *View Letter*
  - To view detail path of the letter, clicking on *Track Button*
  - To send the archived letter, clicking on **Send Letter Button**
  - To delete the archived letter, clicking on *Delete Button*

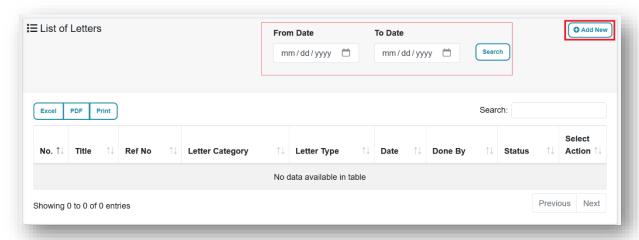


#### 8. To Create New Letter

i. Click on *Letters* from the left side menu bar

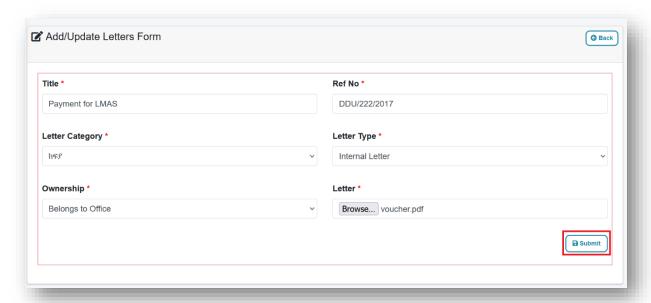


- ii. You will get all lists of letters (if you have created before). Then, click on *Add New* from right top of corner.
  - NB: You can search previously letters date



iii. The letter form will be displayed as follows.

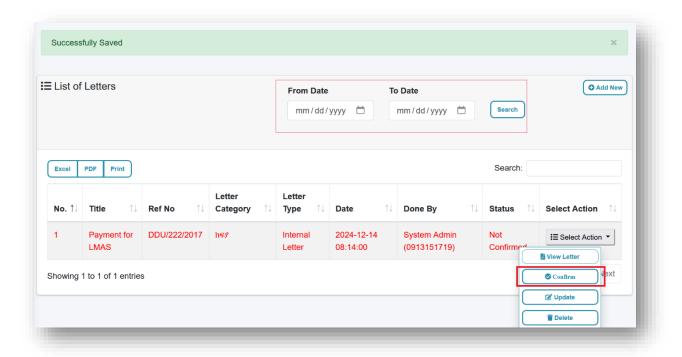
Fill Title, Ref No, Select Letter Category, Select Letter
Type (Internal or External), Select ownership (office or individual and Browse the Scanned Letter and click
Submit Button.



iv. Then, the system will direct you to the lists of created letters. The newly created one will be displayed in *red color* which means the letter is created but *not approved*. So, click on *View* 

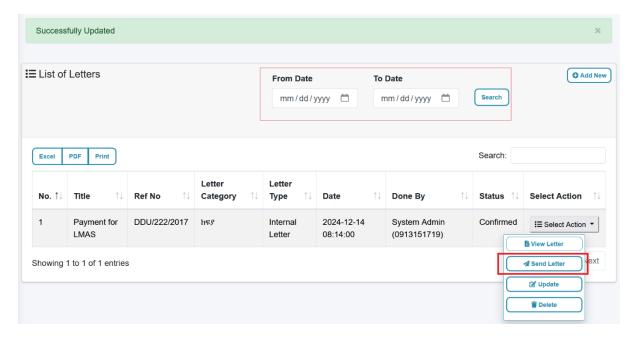
*Letter Button* to check the uploaded letter, *Confirm Button* to approve, *Update Button* to change name and *Delete Button* to remove.

• NB: To send the created letter, first approve it!

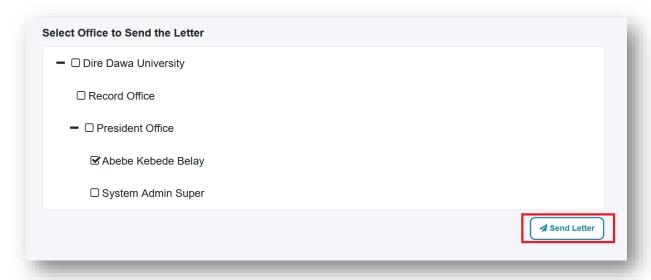


#### 9. To Send Letter

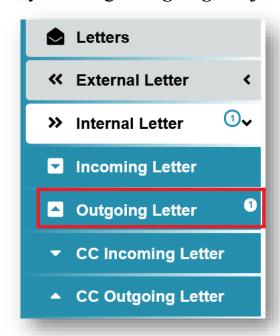
i. Once the created letter is confirmed then, click **Send Letter Button** to sent it.



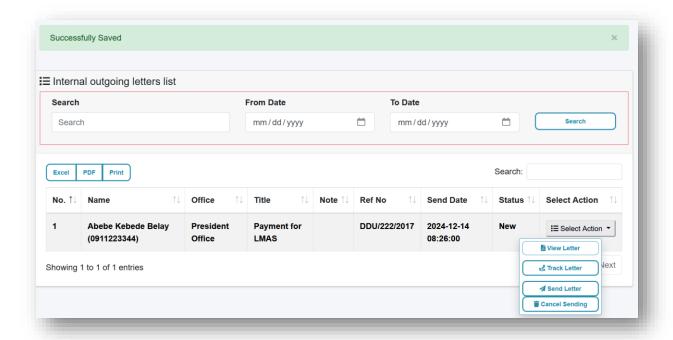
ii. Then, the system redirects you to *organizational structure*. Select *one or more users* of the organization and send the letter.



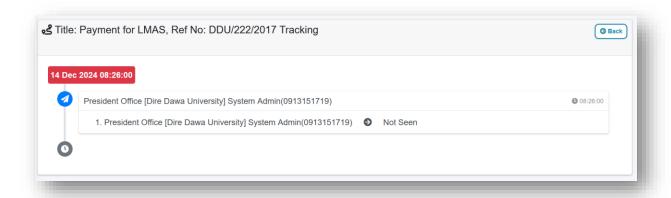
iii. Then, the system redirects to lists of *outgoing* letters. From the left side menu bar, you will get *outgoing notification*.



The lists of outgoing letters will be displayed as follows.



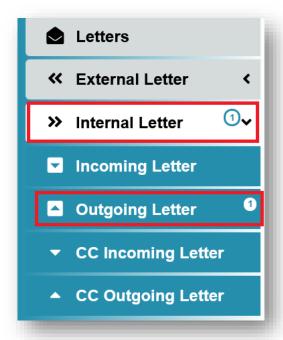
- iv. From the drop down select action,
  - You can View the *sent letter* by clicking on *View Letter*
  - To view detail path of the letter, clicking on *Track Button*



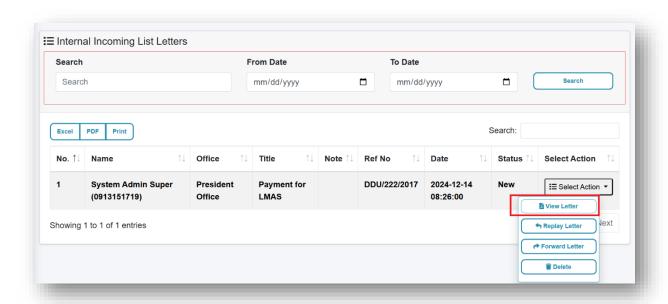
- To send again to another office, clicking on **Send Letter Button**
- To delete the Sent Letter, clicking on *Cancel*Sending Button (before the user see the sent letter)

#### 10. To Receive Letter

i. Check notification from the left side menu bar. If there is notification, click on the notification to see the incoming letters.

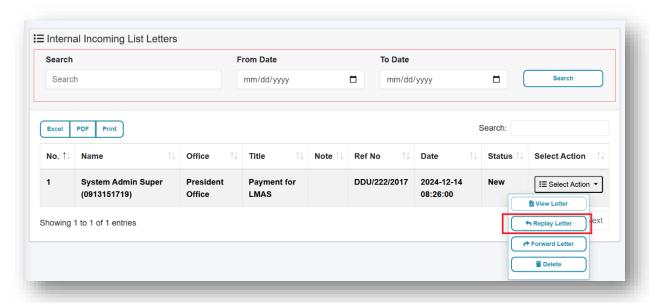


ii. Then, you will get list of incoming letters. The first step is reading the letter by clicking on View Letter Button. Then, the status of the letter will be changed to seen.

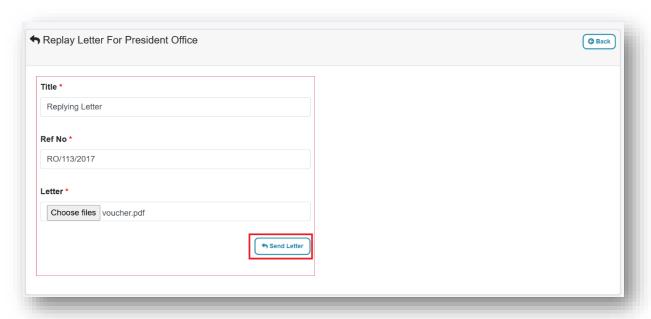


## 11. To Reply Letter

i. From the select action drop list, click on Reply Letter Button

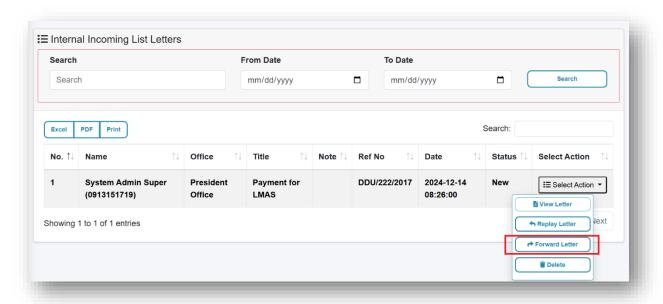


- ii. Then, reply form will be displayed as follows. Fill *title*, *Ref No*, *and upload scanned letter* for replying and click *Send Letter Button*.
  - NB: the letter will be sent back to the sender office.



#### 12. To Forward Letter

i. From the select action drop list, click on *Forward Letter*Button



ii. Then, forward form will be displayed as follows. Select office/offices to which you want to forward, write your forward reason (paraph note) and click Forward Letter Button.

